

Passengers with Disabilities Travelling on Conventional Transit



Priority and Courtesy Seating

Look for these decals:

Priority Seating Area

Vacate if needed by persons with disabilities



Zone de sièges réservés

Libérez votre siège pour les personnes handicapées

Courtesy Seating

Please offer your seat to passengers in need



Sièges faciles d'accès

Veuillez offrir votre siège aux personnes qui en ont besoin

Priority seating is designated for passengers with a disability (visible or invisible).

Courtesy seating is designated for passengers who would benefit from having a seat closer to the door of the bus (e.g. seniors, expectant mothers, passengers with small children).

All passengers who do not identify as having a disability are asked to move towards the back of the bus and use the courtesy seating area or other space available. Bus operators will not enforce this policy.

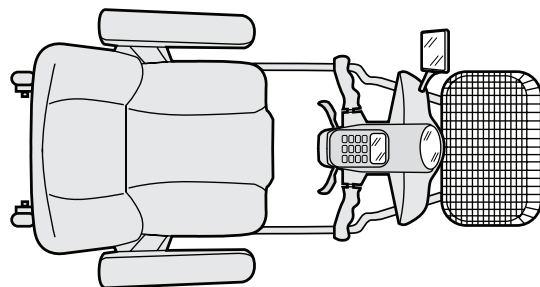
Accessing the Bus with a Mobility Aid

- Ask the driver to kneel the bus or lower the ramp at the entrance if needed
- Ask the driver to wait until you are seated or secured prior to departing
- Drivers will play an automated message if you are travelling with a mobility aid to let other passengers know that you are to board first and to let other passengers know to vacate the priority seating area. If you do not use a mobility aid you may ask the driver to play these messages.

Mobility Aid Requirements

All mobility aids must:

- Be less than 28" wide and less than 48" in length to enter and exit the bus safely. The turning radius of your mobility aid may impact these dimensions- check your user manual
- Have a combined user and equipment weight of less than 600 lbs as this is the weight capacity on the ramp
- Be positioned in the correct orientation within the securement location.
- Have functional wheel locks or the ability to turn off the power for power mobility aids



Maximum length 48"
Maximum width 28"

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Securement

- All buses have two securement locations for wheelchairs and scooters. Types of securements vary by bus model.
- Use of a securement system is recommended.
- Operators on buses marked with this decal will ask passengers if they require assistance with boarding or exiting the bus and with securing wheelchairs and scooters using Quantum or Q'Pod securements.
- On other buses Operators are to:
 - Ensure that the passenger travelling with a wheelchair or scooter is positioned in one of the designated positions
 - Provide sufficient time for the passenger to secure their wheelchair
 - Request that all passengers apply the wheel lock of their manual wheelchair or turn off power on power wheelchairs and scooters
 - Provide information about the securement system when asked by the passenger



For more information, visit Winnipeg.ca/accessibletransit

Travel Tips

- Travel light when possible; large or numerous bags attached to your mobility aid will impact your ability to use the securement systems or fold your walker
- Position your walker, cane, service animal, oxygen tank, etc. so that it is not blocking the aisle for other passengers
- Travel at off peak hours if able as there is greater likelihood the priority seating area will be available
- Press the stop request button on the underside of the seat in the priority seating area to notify the operator that you are getting off the bus and may require more time or assistance
- Wait until the bus is fully stopped before moving to a door.
- Request a Travel Training session through 311 if you would like to learn more about travelling on Transit with your mobility aid

For more information, visit winnipegtransit.com

